

## Power Flush FAQ

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Below are a selection of commonly asked questions about power flushing. If you cannot find your answer here please [contact](#) one of our helpful team members today.

**+ Are you covered by public liability insurance?**

Koziwarm Limited carry full public liability insurance with AXA for up to £5,000,000

**+ Are your Power Flush engineers fully trained and qualified?**

All engineers who carry our Power Flushing for us are professionally trained in Power Flushing.

**+ Do I get a Guarantee?**

Yes. You get a 2 year guarantee with your power flush If you have a MagnaClean filter fitted at the same time,

**+ Do you remove all the radiators during the Power Flush process?**

No. There is no need for us to disconnect any radiator during the Power Flush.

**+ Do Your Engineers Need to be Gas Safe Registered?**

No. It is a common public misconception that all plumbers need to be gas registered. Power Flushing deals with the water aspect of the central heating rather than the gas, and we usually do not need to work on the boiler to carry out the flush. However Koziwarm Limited only employ Gas Registered engineers so if a problem arises on the appliance we can check it at the time.

**+ Does Power Flushing take long to complete?**

The time to professionally carry out a Power Flush depends on the size of the heating system and how bad the problem is. After a site survey we can generally estimate with some degree of accuracy how long the process will take. In MOST domestic cases, this will usually take a single day.

**+ How much does a Power Flush cost?**

This will depend on the number of radiators in the heating systems and a range of other factors. When you call us, or submit an online form, give as much detail as you can so we can give you an accurate quote.

**+ I have just had a new boiler installed. Do I need a Power Flush?**

Yes. For the boiler manufacturer to guarantee a new boiler, they need to know that it is being installed into a clean system. We can provide a certificate for this purpose after Power Flushing. Also, power flushing will remove any debris and dirt from the installation process, and fill the system with anti-corrosion protection.

**+ Is there a danger of leaks in the central heating system after Power Flushing?**

Whilst it is rare for a heating system to experience leaks after the power flushing process, it is not possible to inspect a system internally beforehand, and the need to use a flushing and dispersing chemical for effective cleansing means that occasionally we may find a leak.

The advanced stage of corrosion required for such a situation means that the leak would occur imminently even without a power flush. We believe that it is better that it occurs whilst we are present to remedy the problem, rather than for it to arise over a weekend or whilst the house is unoccupied.

**+ Is there any certification to guarantee the quality of the Power Flush?**

We issue a BS7593 compliancy certificate upon completion of the Power Flush.

**+ Is there any mess created during the Power Flush process?**

There will always be a small amount of mess created but we will always clear up after the power flush has been carried out. We always try to leave a property as we find it.

**+ What benefits can I expect from having my heating system Power Flushed?**

Power Flushing your central heating system will have immediate results, including faster heat up times, quieter system, no boiler cut outs, evenly heating radiators, reduced heating bills as your system will be running efficiently, anti-corrosion protection and a 2 Year Guarantee with the installation of a MagnaClean Filter)

#### + Will the Power flush work on my system.

The advanced stage of corrosion required for such a situation means that the leak would occur imminently even without a power flush. We believe that it is better that it occurs whilst we are present to remedy the problem, rather than for it to arise over a weekend or whilst the house is unoccupied.

Systems which have been neglected over a period of time, or have not been treated with an effective corrosion inhibitor, may have severely compacted corrosion debris, in the pipework, radiators, or boiler, and it is possible that even after the power flush, some radiators may still not be fully effective, or boilers on the margin of failure may cease working due to sludge and debris later breaking loose and collecting in the heat exchanger.

The price that we have stated allows for a standard power flush only and if any of the above or similar problems arise during or after the power flush we will not hold ourselves responsible in any way. Any further work required would be carried out at an additional cost.

## Magnaclean Filters

During a power flush all iron oxide deposits are removed from the system and the chemical inhibitor left in the system after a power flush can help reduce the corrosion process that produces black iron oxide sludge in your heating system. However these chemicals will only last for a limited amount of time, having a Magnaclean filter installed after a power flush will drastically reduce any further build-up of this sludge. Having a Magnaclean filter installed will help you keep your central heating system running efficiently and save you money on future heating bills.

**Ask us today about having a Magnaclean filter installed during your power flush.**



## Electrolytic Scale Inhibitor

The build-up of lime-scale within a heating system can cause a drop in efficiency as lime-scale deposits block pipes and radiators. A power flush will remove most lime-scale within a heating system and the chemicals put into the system will stop future build-up. However, what about all the other pipes and taps throughout your house? These are not immune to lime-scale build up either, having a Scale Inhibitor installed onto the cold water inlet of your home will reduce lime-scale build up on ALL appliances that use mains water. They are quick and easy to install and require no maintenance.

**Ask us today about having a lime-scale inhibitor installed during your power flush.**



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